

From: [Chambers, Blair](#)
To: [Chambers, Blair](#)
Cc: [NCDOT - Integrated Mobility Division](#); [White, Julie A \(NCDOT\)](#)
Subject: Advancing a Safety Culture through Proactive Assault Prevention Strategies (CUTR In-Person Sessions)
Date: Monday, July 20, 2026 3:26:20 PM
Attachments: [image001.png](#)
[image002.png](#)
[image004.png](#)

Dear Transit Partners,

Thank you to all who attended last Wednesday's "Enhancing Transit Safety Through De-Escalation" session. We should have resources from that session on our website very soon.

On October 6th-8th of this year, we will facilitate in-person sessions in three locations throughout the state. I am in the process of identifying the locations that will work the best for agencies and our training partners. With that said, if you are interested in attending one of these sessions, please complete this survey: [Advancing a Safety Culture through Proactive Assault Prevention Strategies \(CUTR In-Person Sessions\)](#)

Please complete this by the close of business on Thursday July 23rd. The survey has a total of 5 questions and should take less than 5 minutes to complete. Below are more details on these sessions.

Title: Advancing a Safety Culture through Proactive Assault Prevention Strategies

Description:

This training is hosted in partnership between the North Carolina Department of Transportation and the Center for Urban Transportation Research at the University of South Florida.

Public transit safety requires more than just physical security; it requires cultivating a proactive safety culture focused on prevention, response, and recovery. This involves using a holistic approach that includes policies, community partnerships, public education, data analysis, and technology integration. Building on the key points covered during July's webinar, this interactive training will emphasize strategies to prevent and manage assaults on transit workers and passengers. The tabletop exercises and group discussions will equip participants with tools to promote a safety-first culture, minimize risks, and respond efficiently to incidents to protect transit employees and riders, fostering a safer, more resilient transit system.

Learning Objectives:

By the end of the training session, participants will be able to:

- Improve their understanding of assault prevention and de-escalation using the Safety Management System (SMS) framework.

- Discuss safety challenges specific to North Carolina transit agencies, including mental health issues and crime trends.
- Raise awareness about mental health issues, homelessness, and drug abuse to help prevent incidents by recognizing early signs and responding promptly.
- Explore new technologies and tools to improve safety and reduce assaults.

Target Audience: transit operations supervisors, safety managers, security and risk management personnel, maintenance managers, agency leaders, driver trainers; and training managers

Thank you!

Timothy Blair Chambers, Jr.
Compliance & Procurement Branch Manager
Integrated Mobility Division
North Carolina Department of Transportation
919 707 4693 (office)
tbchambers@ncdot.gov

Mail Service Center 1550
Raleigh, NC 27699-1550
1 S Wilmington Street, Room 549
Raleigh, NC 27601-1550



Email correspondence to and from this address is subject to the North Carolina Public Records Law and may be disclosed to third parties.

Email correspondence to and from this sender is subject to the N.C. Public Records Law and may be disclosed to third parties.